PRODUCT NOTIFICATION

Immediate Action Required

Dear Customer,

Honeywell Safety Products has released the following notification concerning hand protection products, NF11 and NF11X.

In 2018, through testing for CE certification, Honeywell identified the presence of Azo dye, which included Benzidine, in gloves NF11 and NF11X. Honeywell immediately notified the supplier, and worked with their team to remedy the issue with their raw material contamination, as quickly as possible.

Further testing is being conducted to better understand the level and risk of this contamination. Based on the initial reports, Honeywell has made the decision to ask our Distributor Partners to place product, pre-dating 2019, on hold.

Honeywell is in contact with a third-party contractor to aid in completing a full Safety Notification recall and proper disposal process, but until this is in place, we ask that you cease use and distribution of product received in 2018, or before.

**Product received after 1/1/2019 is Azo-dye and Benzidine free** and therefore safe to use and distribute**.** This has been verified from our supplier, and Honeywell has also tested samples, with a third-party lab, for further verification.

Please take immediate action as described below.

Product Quarantine Procedure

**NF11 and NF11X Product received in or prior to 2018:**

* Use the visual indicators attached to identify pre- vs. post- incident product
* Employees identifying and segregating the product should wear nitrile disposable gloves, and avoid touching the product.
* Sealed cases should be segregated.
* Open cases should be sealed and placed in a plastic bag, or wrapped tightly.
* Mark the product clearly as “Quarantined and Not for Use”.
* Keep an inventory count, as Honeywell will issue credit for the affected product
* **DO NOT RETURN any product at this time**. Honeywell is working with a third-party contractor to receive and dispose of the product properly.

**NF11 and NF11X Product manufactured after January 1, 2019:**

**This product is free of Benzidine and Azo-dye and therefore safe to use and distribute, confirmed by both Honeywell and third-party testing.**

A full list of the product affected and FAQs are attached to help answer further questions you may have.

The health and safety of our customers is a priority; as such, (Insert your company name) and Honeywell has elected to send immediate communication before the full plan is in place. Thank you for your continued support and patience as we work through the process to ensure a smooth execution.

If you have any questions, please reach out to (insert your contact information) or Honeywell Customer Care at 800.430.5490.