



2020 Country Club Rd.
Wadesboro, NC 28170 USA

PHONE: 704-994-6249
FAX: 704-694-5456
EMAIL: Justin.dawkins@cmworks.com

SENT TO:
MICHELLE MARSHALL
BOB WAGNER
2/14/12

February 7, 2012

DISTRIBUTOR NOTIFICATION

IMPORTANT PRODUCT SAFETY & RECALL NOTIFICATION

RE: JLC ELECTRIC CHAIN HOIST

Dear Channel Partner,

During endurance testing in our engineering lab we discovered a potential problem with certain JLC 1.1 hoists manufactured between September 20, 2011 and January 6, 2012. Although we have not experienced any issues in the field related to this potential problem, we have determined it can substantially decrease the life of the hoist and that they must be removed from service.

Use of these hoists may result in serious personal injury or property damage.

To avoid injury:

- Immediately remove all JLC Electric Chain Hoists listed on the attached spreadsheet from your inventory that were shipped to you from Columbus McKinnon.
- Return the suspect hoists as directed below for necessary repairs, inspection and testing.

We have attached a spreadsheet listing all suspect hoists shipped to you. This list contains the model number, serial number, item description, and ship date to assist you in locating the suspect hoists. **These units must be removed from service and returned to Columbus McKinnon immediately.** Enclosed is a letter for each unit you purchased to be provided to your customers to alert them of this **important product safety and recall notification.**

For units you may have in inventory, please contact a Columbus McKinnon Customer Service Representative at (800) 477-5003 to obtain a Return Goods Authorization. We apologize for any difficulties that this may cause and remain committed to providing you with the best products and customer service in the industry.

With best regards,

A handwritten signature in black ink, appearing to read 'Justin Dawkins', written over a horizontal line.

Justin Dawkins
Quality Assurance Manager
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February 8, 2012

IMPORTANT PRODUCT SAFETY & RECALOTIFICATION

RE: JLC ELECTRIC CHAIN HOIST

Dear Customer,

During endurance testing in our engineering lab we discovered a potential problem with certain JLC 1.1 hoists manufactured between September 20, 2011 and January 6, 2012. Although we have not experienced any issues in the field related to this potential problem, we have determined it can substantially decrease the life of the hoist and that they must be removed from service.

Use of these hoists may result in serious personal injury or property damage.

To avoid injury:

- Immediately remove all JLC Electric Chain Hoists listed below.
- Return the subject hoists as directed below for necessary repairs, inspection and testing.

Our records indicate that you purchased the following JLC Electric Chain Hoist(s).

<u>Model Number</u>	<u>Quantity</u>	<u>Serial Number</u>
08085W	1	JMA0158XA

Your safety is our top priority. **These units must be removed from service and returned to Columbus McKinnon immediately.**

Please contact a Columbus McKinnon Customer Service Representative at (800) 477-5003 to obtain a Return Goods Authorization or to notify us that you no longer possess the product. We apologize for any difficulties that this may cause and remain committed to providing you with the best products and customer service in the industry.

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08082W	1	JMA0198XA

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08069W	1	JMA2662XA

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08082W	1	JMA3471XA

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08066W	1	JMA0059YA

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08066W	1	JMA0060YA

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08082W	1	JMA2249YA

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08239W	1	JMA5328XA

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FLC1016	1	JMA2255YA

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08066W	1	JMA5988YA

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08083W	1	JMA0480ZA

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08082W	1	JMA1963ZA

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08066W	1	JMA1026NB

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Our records indicate that you purchased the following JLC Electric Chain Hoist(s).

<u>Model Number</u>	<u>Quantity</u>	<u>Serial Number</u>
08082W	1	JMA6466ZA

Your safety is our top priority. **These units must be removed from service and returned to Columbus McKinnon immediately.**

Please contact a Columbus McKinnon Customer Service Representative at (800) 477-5003 to obtain a Return Goods Authorization or to notify us that you no longer possess the product. We apologize for any difficulties that this may cause and remain committed to providing you with the best products and customer service in the industry.

With best regards,

A handwritten signature in black ink, appearing to read 'Justin Dawkins', written over a horizontal line.

Justin Dawkins
Quality Assurance Manager
704-994-6249
justin.dawkins@cmworks.com



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February 8, 2012

IMPORTANT PRODUCT SAFETY & RECALOTIFICATION

RE: JLC ELECTRIC CHAIN HOIST

Dear Customer,

During endurance testing in our engineering lab we discovered a potential problem with certain JLC 1.1 hoists manufactured between September 20, 2011 and January 6, 2012. Although we have not experienced any issues in the field related to this potential problem, we have determined it can substantially decrease the life of the hoist and that they must be removed from service.

Use of these hoists may result in serious personal injury or property damage.

To avoid injury:

- **Immediately remove all JLC Electric Chain Hoists listed below.**
- **Return the subject hoists as directed below for necessary repairs, inspection and testing.**

Our records indicate that you purchased the following JLC Electric Chain Hoist(s).

<u>Model Number</u>	<u>Quantity</u>	<u>Serial Number</u>
08082W	1	JMA0282NB

Your safety is our top priority. **These units must be removed from service and returned to Columbus McKinnon immediately.**

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