

Gorbel Service Bulletin 2018-1

Dear Gorbel[®] and Global Industrial Customer,

This letter is to alert you of a potentially serious issue regarding some Aluminum Gantries shipped from Gorbel[®] for the time period of 2011 up until December of 2017.

The issue is specifically related to any Aluminum Gantry rated at 4000 lb. live load and Aluminum Gantries rated at 1000 & 2000 lb. live load using pneumatic casters. The issue involves the design factors that were used in the development of these units and the inability to safely conduct a load test on these units without a possible failure.

To address this issue we are offering two options to customers.

Option 1: re-rate the existing gantry and to continue to use it as is. Gorbel[®] would provide new capacity decals and ship them directly to end-users to have them applied in the field.

Gantries currently rated at 1000 lbs. live load and using pneumatic casters would need to be de-rated to 850 lbs. Units currently rated at 2000 lbs. live load and using pneumatic casters would need to be de-rated to 1800 lbs. Those units currently rated at 4000 lbs. and using pneumatic casters would need to be de-rated to 1350 lbs.

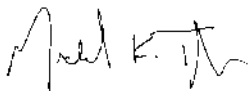
Units currently rated at 4000 lbs. and using phenolic casters (standard option) would need to be de-rated to 2100 lbs. This configuration represents by far the largest population affected by this issue.

Option 2: Gorbel[®] will send replacement lower end frame assemblies and have the end-user install the new end frames on the gantry. Since the gantries are designed to be portable and broken down from time to time it is a relative simple change out using the instructions provided with the parts. They would also need to reuse the casters and boom that were shipped with the original units.

It is understood that this is an inconvenience to our customers but it is imperative that the gantries either be re-rated or components upgraded.

A representative from Global Industrial will be contacting you to discuss these options and the next steps.

Regards,



Michael K. Taylor
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