

Date: _____

**URGENT: VOLUNTARY PRODUCT RECALL OF
EYESALINE EYEWASH AND FIRST AID KITS**

Dear Valued Customer,

Reason for Recall: We have learned of potential for leaks affecting a limited number of lots of Eyesaline eyewash bottles. While these products are filled aseptically, the potential for a leak results in a low risk of contamination of the eyewash solution and possible damage to surrounding materials when used in First Aid Kits. The root cause has been addressed on the manufacturing production process and we are confident that the issue has been resolved. Safety is our priority, so we are initiating a voluntary recall of affected products you may have in inventory, as well as those sold to your customers and end-users.

Risk to Health: Although we have not received and are not aware of any reports of adverse health events related to this issue, exposure to infectious agents due to a compromised container barrier could result in infection and may require treatment with antibiotics.

Instructions to Customers:

Please take the following actions to help remove these items from usage:

1. Identify if the product in your possession is affected by locating the lot number on the eyewash bottles or first aid kits and cross-referencing with the list of affected lots. Reference images 1 through 6 for assistance in locating the lot number.
2. Immediately segregate and stop sales and usage of any affected products.
3. If you have further distributed this product, please notify your customers of this recall at once. You can copy this notice for that purpose and post it in your branch outlining the requested customer action.
4. Contact 855.215.5028 to obtain a prepaid return label and Return Response Form.
5. A copy of the completed Return Response Form must be included with your return.
6. Follow steps 4 and 5 and Honeywell will issue replacement product directly to you.
7. Email list of customers you notified to Honeywell3787@stericycle.com. This information will be used strictly to track responses.
8. Please retain any undelivered notices for future reference.

We are conducting this recall in cooperation with Health Canada and the U.S. Food and Drug Administration. We sincerely appreciate your response by February 28th, 2018.

If you have any questions, please do not hesitate to contact Customer Service at 855.215.5028, Monday – Friday, 8:00 AM – 5:00 PM EST.

Sincerely,

RETURN RESPONSE FORM

Products Being Returned			
Part Number	Description	Lot Number	Bottle/Kit Quantity per lot (Eaches)
32-000452-0000	4oz BFS Trilingual 24/cs	F15141-31	
32-000454-0000-H5	STERILE EYEWASH BOTTLES-16 OZ.	F14314-41	
32-000454-0000-H5	STERILE EYEWASH BOTTLES-16 OZ.	F14314-41	
32-000454-0000-H5	STERILE EYEWASH BOTTLES-16 OZ.	F15156-21	
32-000454-0000-H5	STERILE EYEWASH BOTTLES-16 OZ.	F15196-21	
32-000454-0000-H5	STERILE EYEWASH BOTTLES-16 OZ.	F15196-21	
32-000455-0000-H5	STERILE EYEWASH BOTTLES-32 OZ.	F14321-41	
32-000455-0000-H5	STERILE EYEWASH BOTTLES-32 OZ.	F15153-21	
32-000460-0000-H5	16OZ SINGLE EYEWASH WALL STATION	F14314-41	
32-000460-0000-H5	16OZ SINGLE EYEWASH WALL STATION	F15156-21	
32-000460-0000-H5	16OZ SINGLE EYEWASH WALL STATION	F15196-21	
32-000460-0000-H5	16OZ SINGLE EYEWASH WALL STATION	F15196-21	
32-000460-0000-H5	16OZ SINGLE EYEWASH WALL STATION	F16091-21	
32-000461-0000	EYESALINE SGL 32OZ WS 8/CASE	F15012-31	
32-000461-0000	EYESALINE SGL 32OZ WS 8/CASE	F15154-21	
32-000462-0000-H5	32OZ DOUBLE EYEWASH WALL STATION	F14321-41	
32-000462-0000-H5	32OZ DOUBLE EYEWASH WALL STATION	F14321-41	
32-000462-0000-H5	32OZ DOUBLE EYEWASH WALL STATION	F15153-21	

Company Name: _____

Company Address: _____

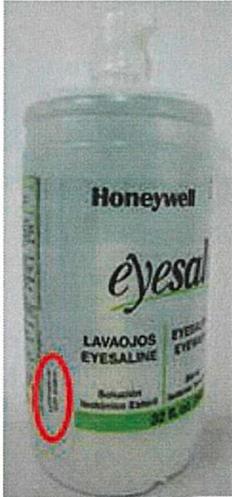
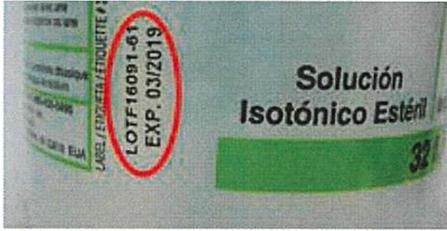
Name (printed): _____ Date: _____

Signature: _____

PLEASE INCLUDE A COPY OF THIS FORM WITH YOUR RETURN AND EMAIL TO Honeywell3787@stericycle.com.

LOCATING LOT NUMBERS - the below images highlight the most common locations for lot number location. Actual location may vary.

Eyesaline Eyewash Bottles

Case Label	Bottle	Bottle Close-up
 <p>32-000455-0036 EYESALINE[®] EYEWASH Bottle Lang. Eng./Esp./Fr./Ca Lot No. F16091-61 Exp. Date: 03/2019 Unit Size: 32 oz. Weight: 31# No. Per Unit: 12/cs. MADE IN THE USA</p>		 <p>Solución Isotónico Estéril</p>
Image 1	Image 2	Image 3

First Aid Kits

Case Label	First Aid Kit Label	Secondary First Aid Kit Label
 <p>FIRST AID PRODUCTS PREMIERS SOINS/PRODUCTOS DE PRIMEROS AUXILIOS PART. # / # PRODUIT / # PRODUCTO 019580-4048 SIZE / GRANDEUR / TAMAÑO # OF UNIT / UNITES / UNIDADES TYPE / TYPE / TIPO KIT / TROUSSE / BOTIQUIN QUANTITY / QUANTITE / CANTIDAD 12 EA EXP DATE: MM/YY LOT#: W123456789 PACKAGED IN / EMBALLE AU / EMPAQUE EN MEXICO COMPONENTS OF U.S. AND OTHER COUNTRIES</p>	 <p>1 EA EXP DATE: 12/19 8 83940 29058 4 LOT #: W1775352 NSL4781 PACKAGED IN / EMBALLE AU / EMPAQUE EN MEXICO COMPONENTS OF U.S. AND OTHER COUNTRIES</p>	 <p>W771783</p>
Image 4	Image 5	Image 6