



Nilfisk, Inc.
Industrial Vacuum Division

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Dear Valued Partner,

NILFISK AERO and ATTIX - Product Update

We are writing to inform you that we recently received a notification from a sub-supplier regarding a potential safety issue involving a limited number of IP44 US sockets. According to our sub-supplier, they became aware of the issue because of a warranty return and follow-up testing. They are not aware of any safety incidents in the field.

The affected US sockets have been used in the following vacuums, shipped by Nilfisk between August 2017 and October 2, 2017:

- 107406622 AERO 26-21 PC 120V/50-60HZ US
- 107406623 AERO 31-21 PC INOX 120V/50-60HZ US
- 107408932 ATTIX 19 GALLON AS/E XC 120/1/60 US
- 107412122 ATTIX 33-21 IC 120V 50/60HZ US
- 107412125 ATTIX 44-21 IC 120V 50/60HZ US
- 302004230 ATTIX 30-21 PC 120V 60HZ US
- 302004234 ATTIX 50-21 PC 120V 60HZ US
- 302001540 ATTIX 19 GALLON 120/60 US

Our records show that we may have shipped a machine/s to you that are within the at risk population. The best way to identify whether you have one of the affected Nilfisk products is to check the serial number of the unit. The list of at risk serial numbers, along with where the serial number can be found on the box label or machine are shown in Appendix A.

Product Quality and Safety are of the utmost importance to us and as a responsible manufacturer, until we know more from our sub-supplier about the issue, including the risks, and possible re-work or repair, we have implemented a Quality Hold on shipments and are recommending that you **take the following actions immediately:**

- **Stop selling** the affected Nilfisk products; and
- Inform your customers to **stop using** the affected Nilfisk products.

We realize that this is an inconvenience, especially because we do not currently have complete information from our sub-supplier to share with you. However, given the potential safety risks, as communicated by our sub-supplier, we felt that it was more important to send this notice to you as soon as possible instead of waiting until we have 100% information.

We are aggressively working with our sub-supplier to obtain further details in addition to completing our own internal assessment. We expect to have this completed by October 16 along with defining any required replacement, rework or repair actions.

Also, because the product is available for sale to the public and may be deemed a "consumer product", we may have an obligation to report this issue to the United States Consumer Product Safety Commission. Based on the information we have now, we intend to file a section 15(b) report shortly.

Please also let us know if you have any questions. For questions concerning this matter, please reach out to Customer Service (800)645-3475 or Questions@nilfisk.com.

Again, accept our sincerest apologies for any inconvenience caused and thank you and your organization for their cooperation.

Sincerely,



Jeff Wagner
VP, Global Quality

Cc. Dan Peterson
James O'Neill

Appendix A

Affected Machine Serial Numbers

PN	MODELS	S/N Range
107406622	AERO 26-21 PC 120V/60HZ	3510172805134 - 3510172805241
900142	AERO 26-21 PC HEPA W/D	3510173203706 - 3510173203777
		3510173501891 - 3510173501926

107406623	AERO 31-21 PC INOX 120V/60HZ	3510172805242 - 3510172805246
900143	AERO 31-21 PC INOX HEPA W/D	3510172805247 - 3510172805318
		3510173103317 - 3510173103352
		3510173103353 - 3510173103358
		3510173505257 - 3510173505292

107408932	ATTIX 19 GALLON AS/E XC 120V	3510173201078-3510173201079
900138	ATTIX 19 HEPA AS/E XC	

107412122	ATTIX 33-21 IC 120V 50/60HZ US	3510173101243 - 3510173101263
900147	ATTIX 33-21 IC HEPA	3510173303993 - 3510173304004
		3510173704204

107412125	ATTIX 44-21 IC 120V 50/60HZ US	3510172703394 - 3510172703417
900148	ATTIX 44-21 IC HEPA	3510173201810 - 3510173201851
		3510173302822 - 3510173302832
		3510173601971 - 3510173601994
		3510173601995 - 3510173602036

302001540	ATTIX 19 GALLON 120V	3510173204045 - 3510173204049
900124	ATTIX 19 GALLON HEPA	
900125	ATTIX 19 GALLON RDFL	

302004230	ATTIX 30 AS/E	3510173701913
900136	ATTIX 30 AS/E HEPA	3510172900807 - 3510172900818
		3510173504411 - 3510173504422

302004234	ATTIX 50 AS/E	3510172804591 - 3510172804622
		3510173000853 - 3510173000860
		3510173604327 - 3510173604358

How to identify on type-label:

Model:	<i>Model name</i>	<i>Voltage-Frequency</i>
Prod No:	<i>Production number</i>	<i>P_{IEC} / Amp</i>
Serial No:	Serial Number	<i>P_{max}</i>
		Σ

Symbol	Symbol	Symbol	Symbol	
IP24				
Weight				Made in Hungary

Nilfisk A/S
 Kornmarksvej 1
 DK-2605 Brøndby
 DENMARK

MODEL: ATTIX 33-2M IC 220-240V 50/60HZ EU
 PROD NO: 107412180
 SERIAL NO: **3510171005273**

P_{IEC} 1200 W
 P_{MAX} 1400W
 Σ 3600W

IPX4
 Weight: 14,5 kg
 Made in Hungary

Nilfisk A/S
 Kornmarksvej 1
 DK-2605 Brøndby
 DENMARK

How to identify on box label:

ATTIX 19 GALLON AS/E XC 120/1/60 US

Serial - No: **3510162404786**
 Ref. - No.: 107406932
 Order - No.: 11008441

Made in Hungary

Production no: 107406622
 Order no: t16622
 Serial No: **3510132100622**

AERO 26-21 PC US
 120V/50-60Hz

302002404

302000490

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 www.nilfisk.com
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